



Canadian Research  
Knowledge Network

Réseau canadien  
de documentation  
pour la recherche

# Preservation and Access Committee and Heritage Program Update

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# Speakers

**Émilie Fortin**

Member, PAC and Bibliothécaire spécialiste en gestion des données de la recherche et préservation numérique, Université Laval

**Jason Friedman**

Senior Manager, Heritage Services, CRKN

**Mark Jordan**

Chair, PTSC and Associate Dean of Libraries, Digital Strategy, Simon Fraser University

**Natalie MacDonald**

Metadata Analyst, CRKN

**Dana McFarland**

Vice-Chair, PAC and eResources & Scholarly Communication Librarian, Vancouver Island University,

**Marie Waltz**

Chair, CTDR AG and Head of Access Initiatives and Special Projects, Center for Research Libraries

# Preservation and Access Committee Update/ Heritage Market Assessment Session

11:40 a.m.	Preservation and Access Committee Update: Part One
12:00 p.m.	Heritage Market Assessment Session
1:00 p.m.	Break
1:10 p.m.	Heritage Market Assessment Session
1:45 p.m.	Break
1:55 p.m.	Preservation and Access Committee Update: Part Two



# Agenda

- Introduction and Session Overview
- Collections and Projects
- Measuring Impact
- Truth and Reconciliation
- Rights Statement Pilot Project
- Platform / Features Update
- TDR Audit
- Canadiana Content Sub-Committee
- Looking Forward



# Introduction and Session Overview

# PAC Members



**Rebecca Graham** (Chair)  
University of Guelph

**Dana McFarland** (Vice-Chair)  
*(not in photo)*  
Vancouver Island University

**Creighton Barrett\***  
Dalhousie University

**Catherine Cole\***  
Catherine C. Cole &  
Associates

**Sharon Farnel**  
University of Alberta

**Émilie Fortin**  
Université Laval

**Mark Jordan**  
Simon Fraser University

**Ian Milligan**  
University of Waterloo

**Eric Schwab**  
Toronto Public Library

*\*new members*

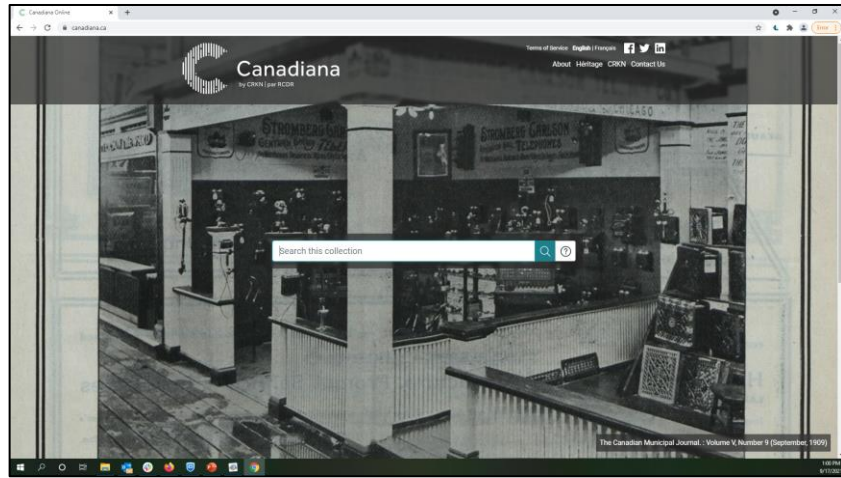
**Johanna Smith**  
*(not in photo)*  
Library and Archives Canada

**Cassandra Tavukciyan\***  
Canadian Museum of History

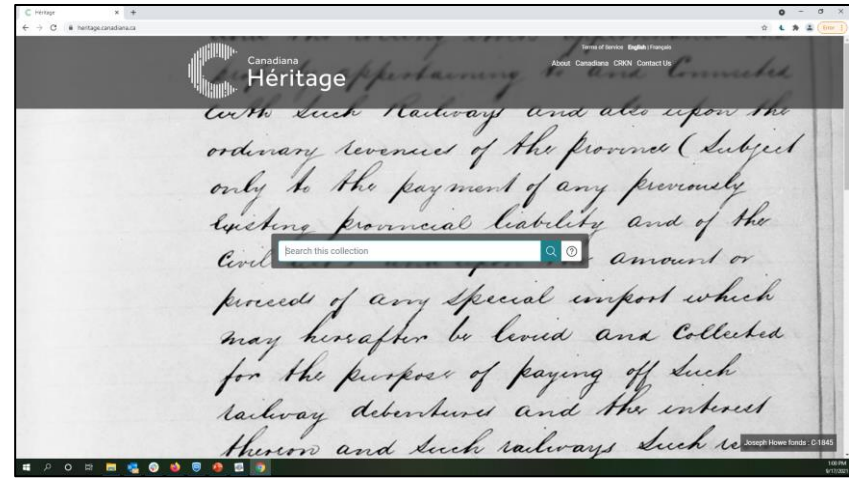


# Collections and Projects

# Digitization for the Canadiana Collections



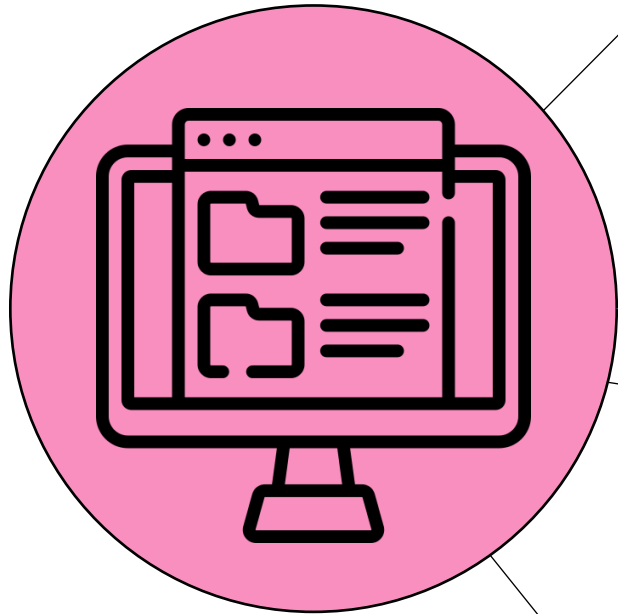
21 newspaper titles (8,838 issues)  
898 annuals titles (3,987 issues)



168 reels  
(357,640 pages of archival content)



# Metadata Improvements



## Sharing MARC Records

Updated MARC Records webpage on CRKN website  
New MARC records shared with EBSCO, OCLC, and Ex Libris

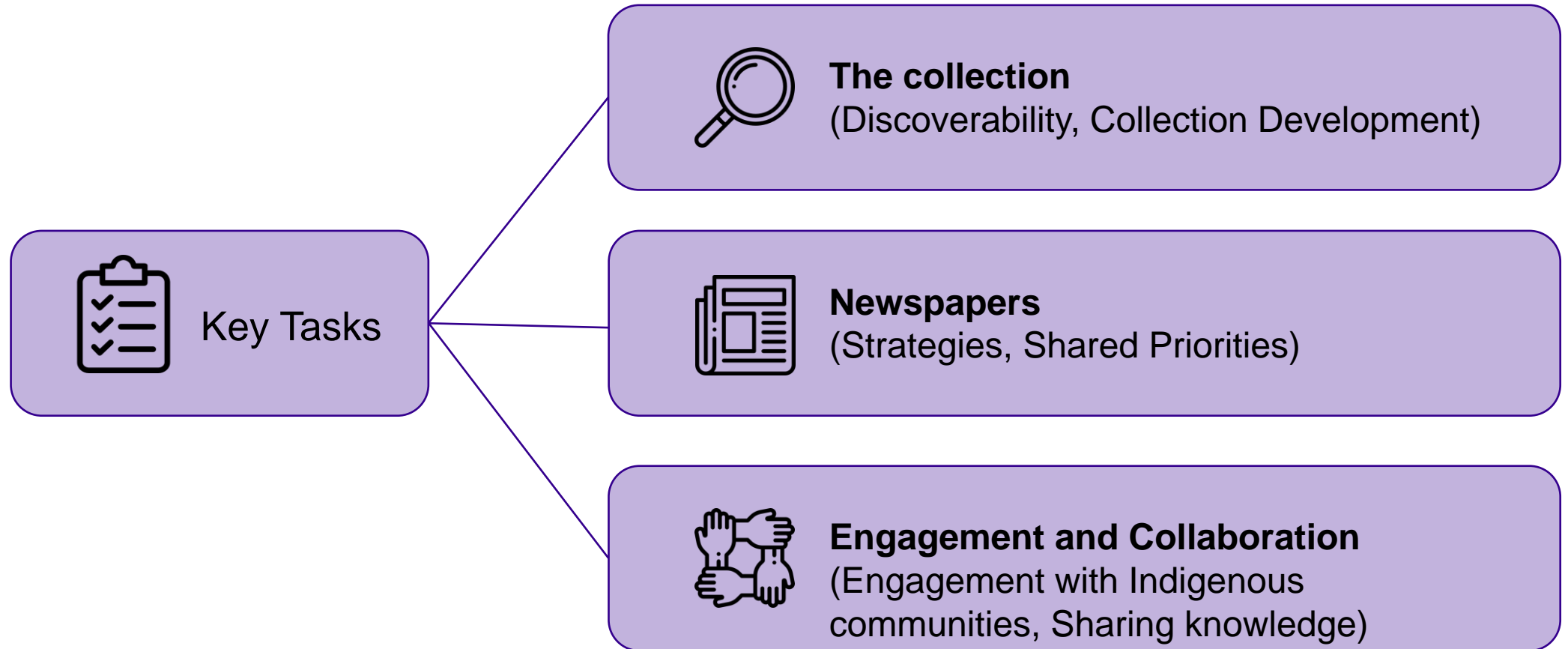
## NACO Membership

CRKN accepted as a new member of the NACO Canada funnel

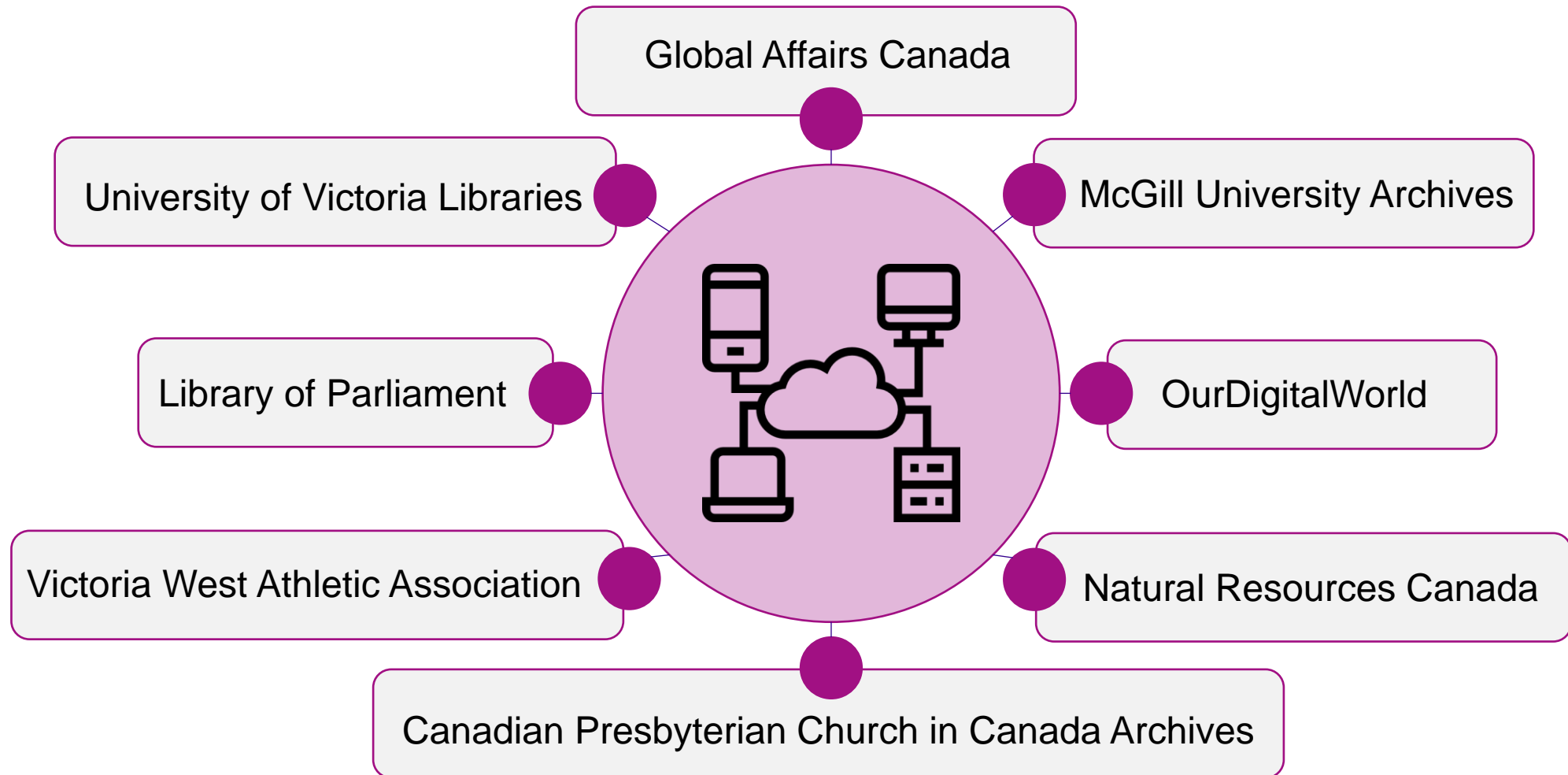
## MARC21 Improvements

Continued improvements based on changing standards and institutional feedback

# Heritage Content Priorities Task Group Implementation



# Heritage Services Projects



# Digital Heritage Collaborations



JSTOR Open Community Collections  
Pilot Project

Bibliothèque nationale de France –  
La France aux Amériques Project

McGill University Library Maps Project

Acadia University Library &  
Inclusion Canada (CLIR Grant)

# Digital Heritage Collaborations

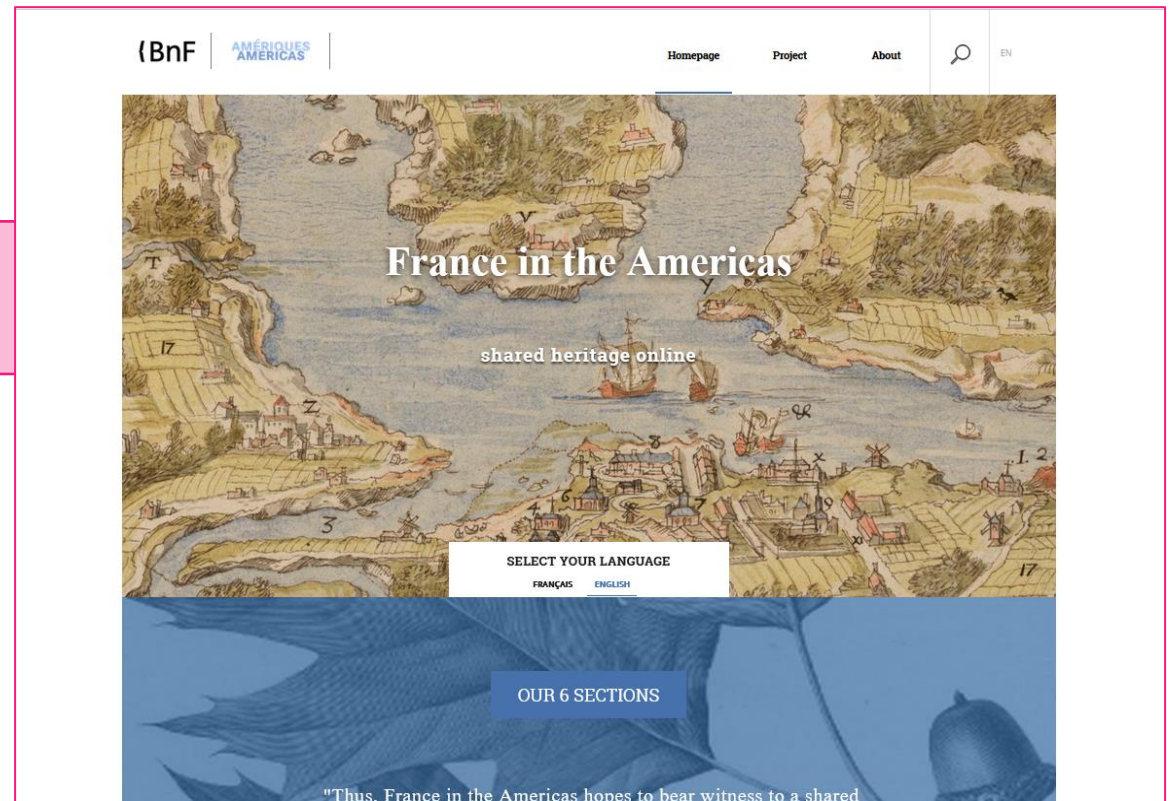
{ BnF

JSTOR Open Community  
Collections Pilot Project

Bibliothèque nationale de France –  
La France aux Amériques Project

McGill University Library Maps Project

Acadia University Library &  
Inclusion Canada (CLIR Grant)



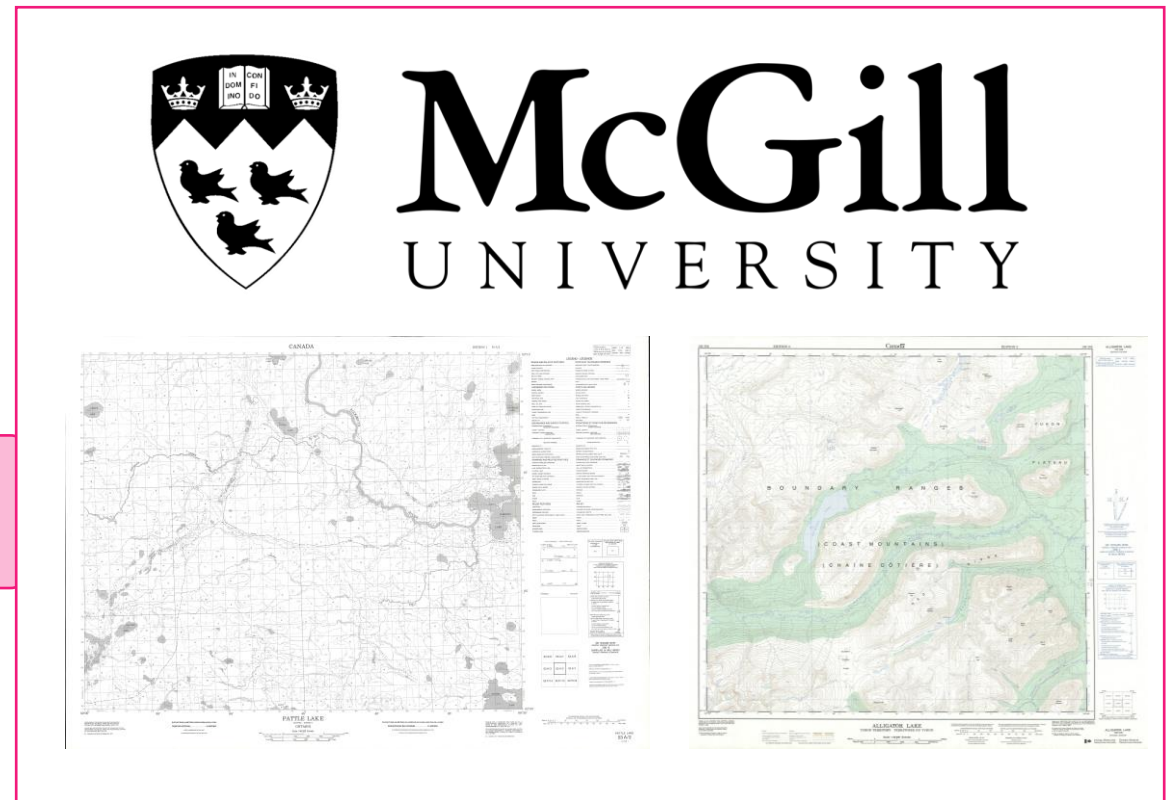
# Collaborations pour le patrimoine numérique

JSTOR Open Community  
Projet pilote sur les collections

Bibliothèque nationale de France –  
La France aux Amériques Project

McGill University Library Maps Project

Bibliothèque d'Acadia University et  
Inclusion Canada (subvention CLIR)



# Digital Heritage Collaborations

JSTOR Open Community  
Collections Pilot Project

Bibliothèque nationale de France –  
La France aux Amériques Project

McGill University Library Maps  
Project

Acadia University Library &  
Inclusion Canada (CLIR Grant)



Council on  
Library and  
Information  
Resources



# Heritage Market Assessment



# Measuring Impact

# Canadiana Collections: Use Case Metrics

## Researcher Support

- Email and Phone support
- Locating specific documents/reels
- Inquiries about content/coverage
- Metadata updates



## Discoverability support

- Search Help Tips
- Reference Guides
- *What's New in Canadiana* List



## Collected Metrics

- More than 300 queries in 2021
  - 65+ Canadiana queries
  - 125+ Héritage queries
- Thematic queries
  - War Diaries & Courts Martial
  - Western Land Grants
  - Historical Newspapers
  - Genealogy & Immigration Records
- Support
  - PDF and Image Requests
  - Permission to use images



# Researcher Stories

Which of these organisations has **not** reached out to us in 2021 about the Canadiana Collections?

Heritage Toronto

McGill University

The Hanso Foundation

University of Toronto

Vote at  
[pollev.com/crkn21rcdr](https://pollev.com/crkn21rcdr)

# Researcher Stories: Canadiana Indigenous Footprints in Toronto Bay

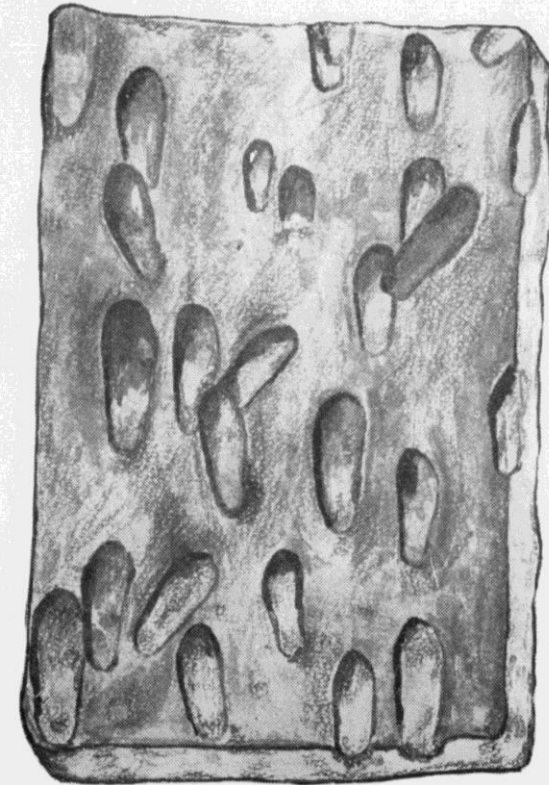
## Indigenous History

*I am currently working on a heritage plaque on Indigenous footprints found in the Toronto Bay during waterworks in the year 1908. It is quite a fascinating story, but the footprints were covered up with concrete by the workers; all that remains is a sketch done by the inspector... this pamphlet [...] has a perfect image of the footprints in it.*

- Heritage Toronto

### Geological Find under Toronto Bay

Story of the Discovery of Marks Resembling Human Footprints made 37 feet beneath the bottom of the bay basin in the Toronto Water-works Tunnel.



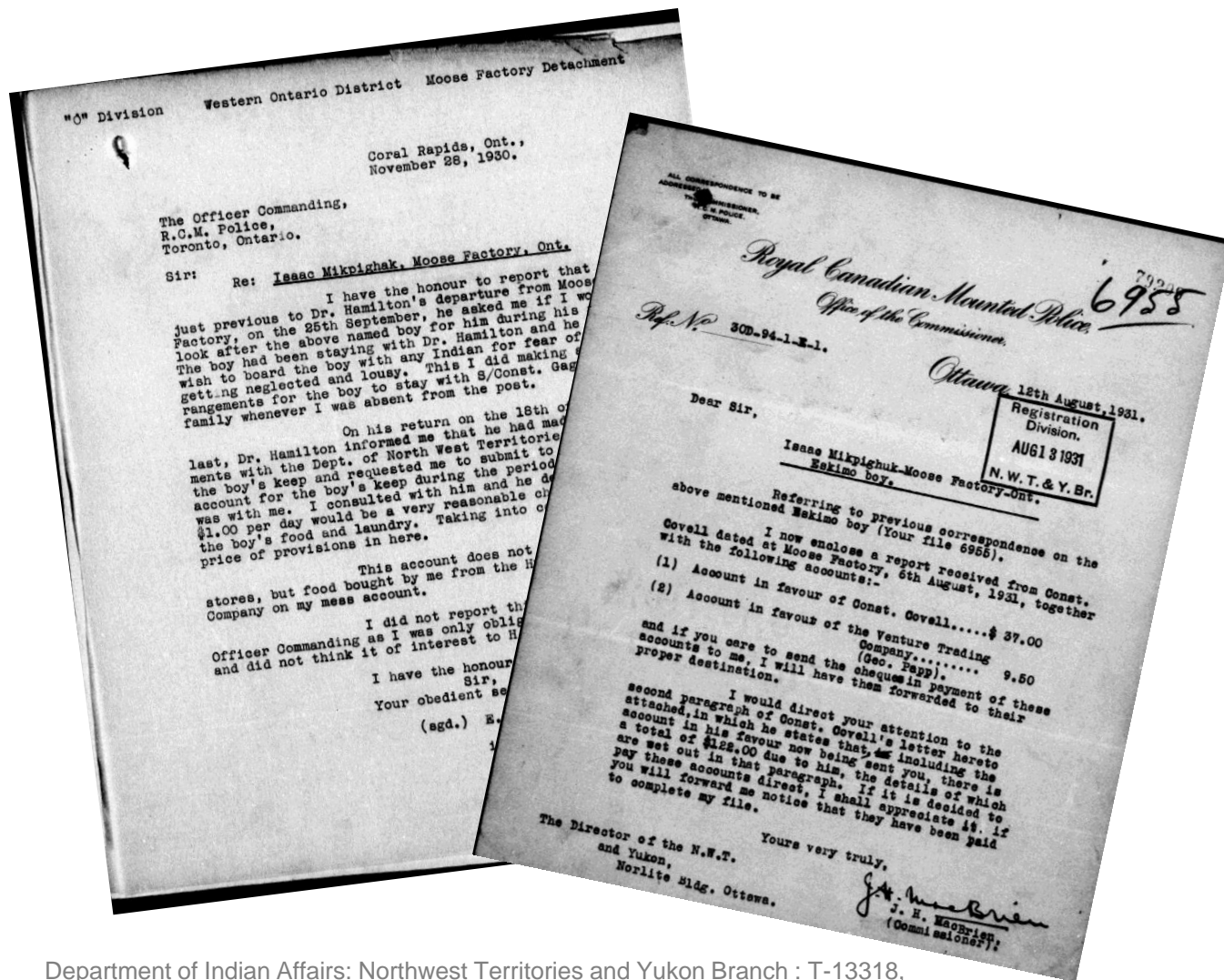
DRAWING SHOWING FOOTPRINTS FROM DESCRIPTION AND SKETCH OF W. H. CROSS.



# Researcher Stories: Héritage Department of Indian Affairs: NWT and YK Branch

## Medical History

Providing access to historical records for a researcher at McGill University investigating medical colonialism and systemic racism faced by Indigenous peoples in Canada.



# Researcher Stories

Which two topics have independent researchers reached out to us about in 2021?

Built Heritage & Military History

Musical Theory & Military History

Built Heritage & Musical Theory

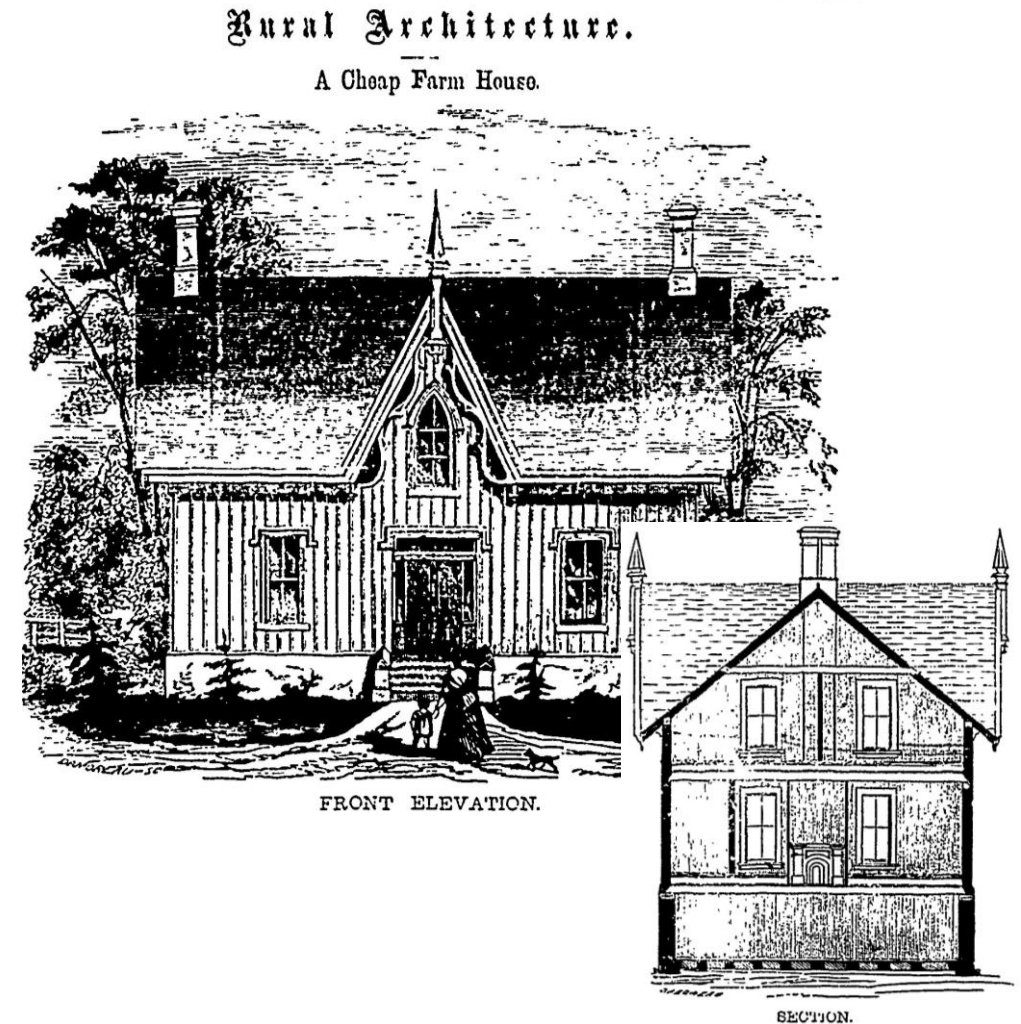
**Vote at**  
[pollev.com/crkn21rcdr](https://pollev.com/crkn21rcdr)

# Researcher Stories: Canadiana Workers' Cottages in Canada

## Built Heritage

*I am the co-author of a book entitled “Modest Hopes” [...] about the history of “Workers’ Cottages” in Canada and their antecedents. Canada Farmer was the first to publish plans and designs for the “Cheap Farm House” and the “Small Gothic Cottage” in 1864 which brought the designs officially to Canada.*

- Leslie Valpy, co-author *Modest Hopes*





# Researcher Stories: Héritage Second World War, CMHQ, London files



## Military History

*You guys have provided an unbelievable service with digitizing the microfilm. It has led to the rediscovery of US, German and British tanks that are as-yet, unpublished. Forgotten projects that predate Tallboy and Grand Slam. Interviews with German officials and scientists that have long been forgotten [all of] which better showcases both the war effort and the imagination of those involved.*

# Canadiana Collections: Usage Metrics

## Collecting Metrics

- Google Analytics for all portals since May 2020
- Regional data available, no institutional-level data



## Reporting to Members

- Quarterly report and data available for Canadiana and Héritage platforms
- CRKN Website:

<https://www.crkn-rcdr.ca/en/canadiana-collections-usage-reports>



## Reported Metrics

- Regional data
  - Unique & New users
  - Number of sessions
  - Number of (unique) pageviews
  - Avg. number of sessions per user
  - Avg. number of pages per session
  - Avg. session duration
- Acquisitions data (Channels)
- Top 25 items in each collection
- Trends over time (year-to-date)



# Canadiana: Popular Newspapers (2021 Q2)

Between April and June 2021, what was the most popular newspaper (unique pageviews) in Canadiana?

Le prix courant (Montréal, QC)

The Toronto World (Toronto, ON)

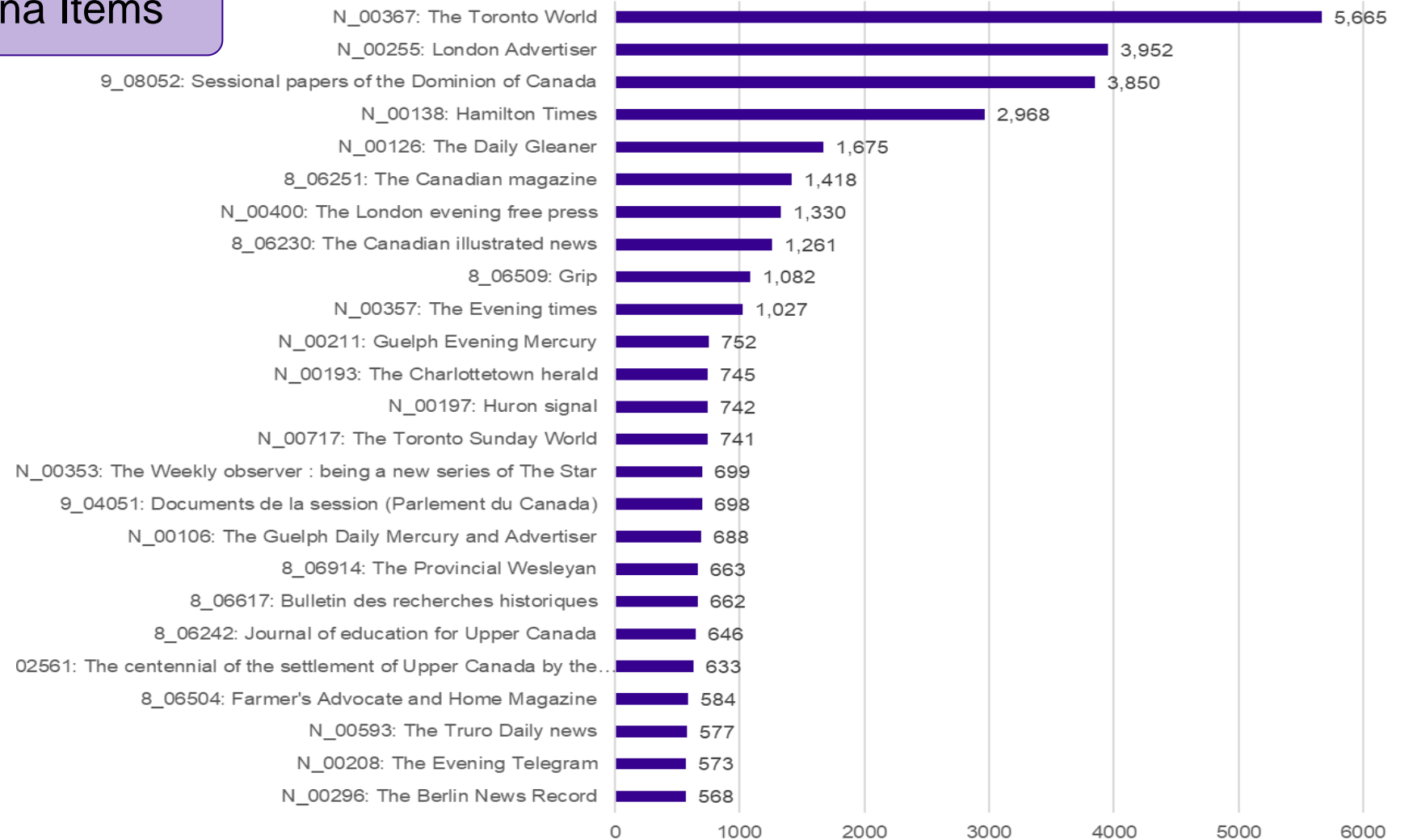
The Daily Gleaner (Fredericton, NB)

The Acadian (Wolfville, NS)

**Vote at**  
[pollev.com/crkn21rcdr](https://pollev.com/crkn21rcdr)

# Canadiana: Popular Newspapers (2021 Q2)

## Top 25 Canadiana Items



# Héritage: Global Users

Between July and September 2021, from which city outside of North America did Héritage have the most users?

Dublin, Ireland

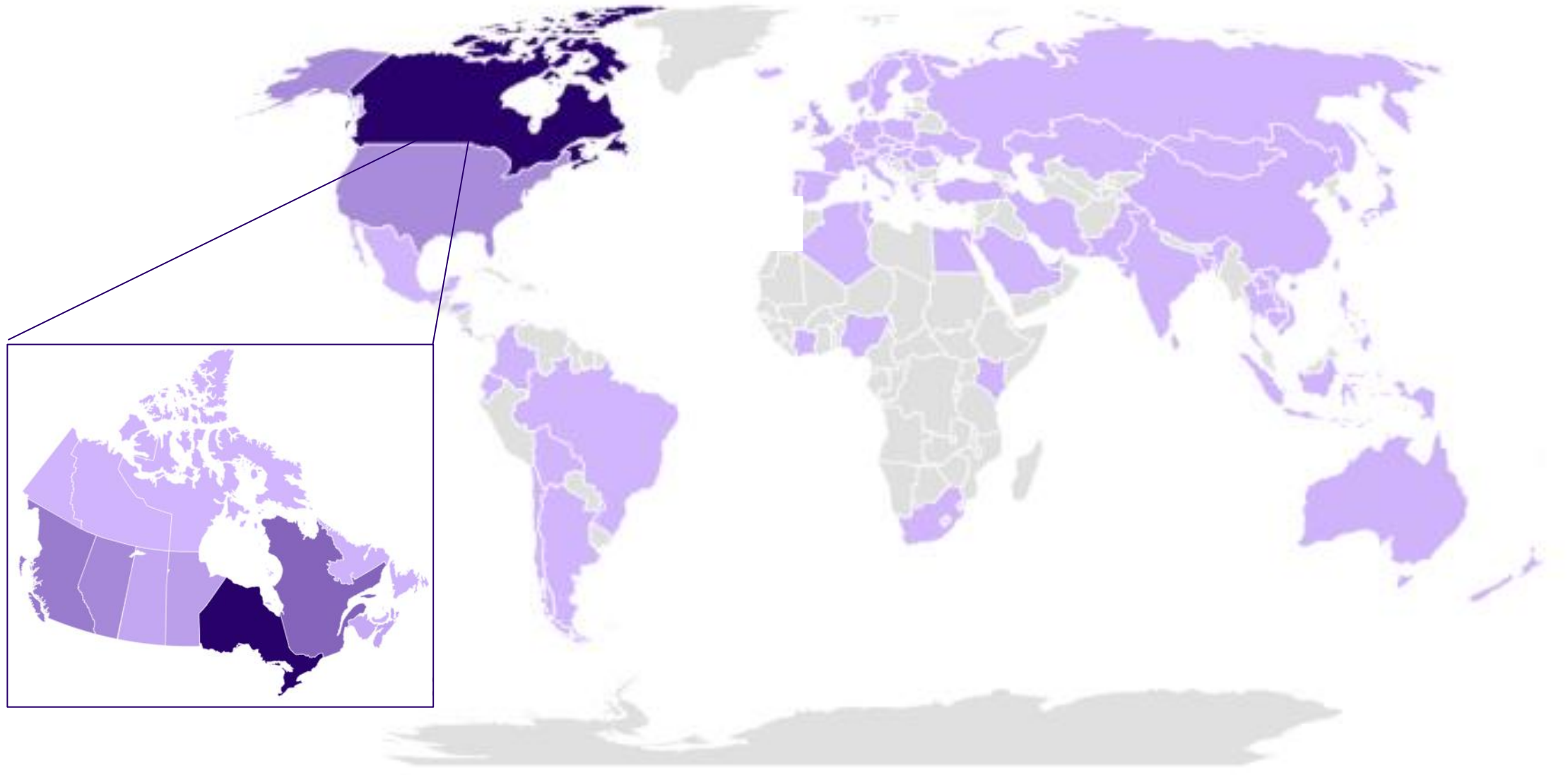
Lulea, Sweden

Shanghai, China

Brisbane, Australia

**Vote at**  
[pollev.com/crkn21rcdr](https://pollev.com/crkn21rcdr)

# Héritage: Global Users



# Truth and Reconciliation

# Commitment to Truth and Reconciliation

CRKN is currently working on the following initiatives:

Rights Statement Pilot Project

HCPTG Report Recommendations

Indigenous Advisory Circle

Decolonizing Metadata

Statement on Problematic Content and Description



# Commitment to Truth and Reconciliation



The screenshot shows the Canadiana website interface. At the top left is the Canadiana logo with the text 'by CRKN | par RCDR'. To the right are links for 'Terms of Service', 'English | Français', and social media icons for Facebook, Twitter, and LinkedIn. Below these are links for 'About', 'Héritage', 'CRKN', and 'Contact Us'. A search bar contains the text '8\_04020' and a 'Search' button. The search results show the title 'Annual report of the Canadian Institute.' and 'Available issues: 7'. There are tabs for 'List of Issues' and 'About'. The 'Document Record' section is expanded, showing a table with the following fields:

<b>Title</b>	Canadian Institute (1849-1914) author Annual report of the Canadian Institute. Some issues have title: Annual archaeological report and Canadian Institute.
<b>Identifier</b>	8_00214
<b>Subject</b>	Canadian Institute (1849-1914) Indigenous peoples – North America – Antiquities. Autochtones – Amérique du Nord – Antiquités. Canada – Antiquities. Canada – Antiquités.
<b>Document source</b>	Electronic resource:
<b>Notes</b>	1 online resource : illustrations Ceased publication with 7th (1893/4) Includes the Annual report of the Council and Archaeological report. Issues reproduced: 1886/87-1888/1889; 1890/1891; 1891; 1892/1893-1893/1894. First set of numbering ceased with report for 1888/9; new report numbering began with 4th (1890/91)
<b>Collection</b>	Serials: Periodicals, Annuals and Newspapers
<b>Language</b>	English
<b>URL</b>	<a href="https://www.canadiana.ca/view/ocihm.8_00214">https://www.canadiana.ca/view/ocihm.8_00214</a>

Canadian Institute (1849-1914)  
Indigenous peoples – North America – Antiquities.  
Autochtones – Amérique du Nord – Antiquités.  
Canada – Antiquities.  
Canada – Antiquités.



# Commitment to Truth and Reconciliation

“The Canadiana Collections contain content created over five centuries that tell an incomplete, oftentimes distorted and, sometimes harmful, story of Canada....”



# Commitment to Truth and Reconciliation

...In recognition of the harmful or painful impact of language and images, CRKN staff are actively committed to:

- support and actively participate in efforts to update and change international standards for descriptions to ensure that descriptions are inclusive, respectful, and do not cause harm
- replace inappropriate language in the metadata and resource descriptions introduced during legacy cataloguing practices...”

# Rights Statement Pilot Project

# Rights Statement Pilot Project

## Project Update

Canadiana Terms of Service

Framework for the Sub-Collection and Individual Rights Statements

Review Request Process for the Canadiana Collection

License Agreements

Memo on Indigenous Cultural Property in the CRKN Collection

# Rights Statement Pilot Project



The screenshot shows the website for the Canadian Research Knowledge Network (CRKN). The header includes the CRKN logo and name in both English and French, along with a navigation menu with links for License Information, Heritage Content (which is underlined), Tools and Services, Projects and Collaborations, Publishers, News and Events, and About CRKN.

## Rights Statement Project

The **Canadiana Collection** is comprised of centuries of Canadian documentary heritage and holds rich primary materials covering a wide range of subjects and disciplines. However, the metadata of items in Canadiana may have incomplete, inaccurate, and missing attributions and rights statements. Additionally, due to the size of the Canadiana Collection, items at the individual level have not yet been thoroughly assessed for culturally sensitive content.

Accurate and complete rights attributions, as well as information on culturally sensitive materials, are important for researchers who plan to use and re-use Canadiana content. Rights statements and attributions provide details on how historical materials may be used and shared by the public, and protect the rights of creators and their communities.

### Rights Statement Pilot Project

To begin to address these issues, CRKN engaged in a Rights Statement Pilot Project with Canadian law firm Clark-Wilson in 2020. The goal of the pilot project was to create a framework for defining user rights on a sample segment of the Canadiana Collection. The resulting framework would then be applied to CRKN's entire digital heritage collection.

At the 2020 CRKN Conference, an overview of the Rights Statement Pilot Project was presented to CRKN members with an opportunity for feedback. The response from members was positive and indicated a willingness for CRKN to proceed with the implementation of the project.

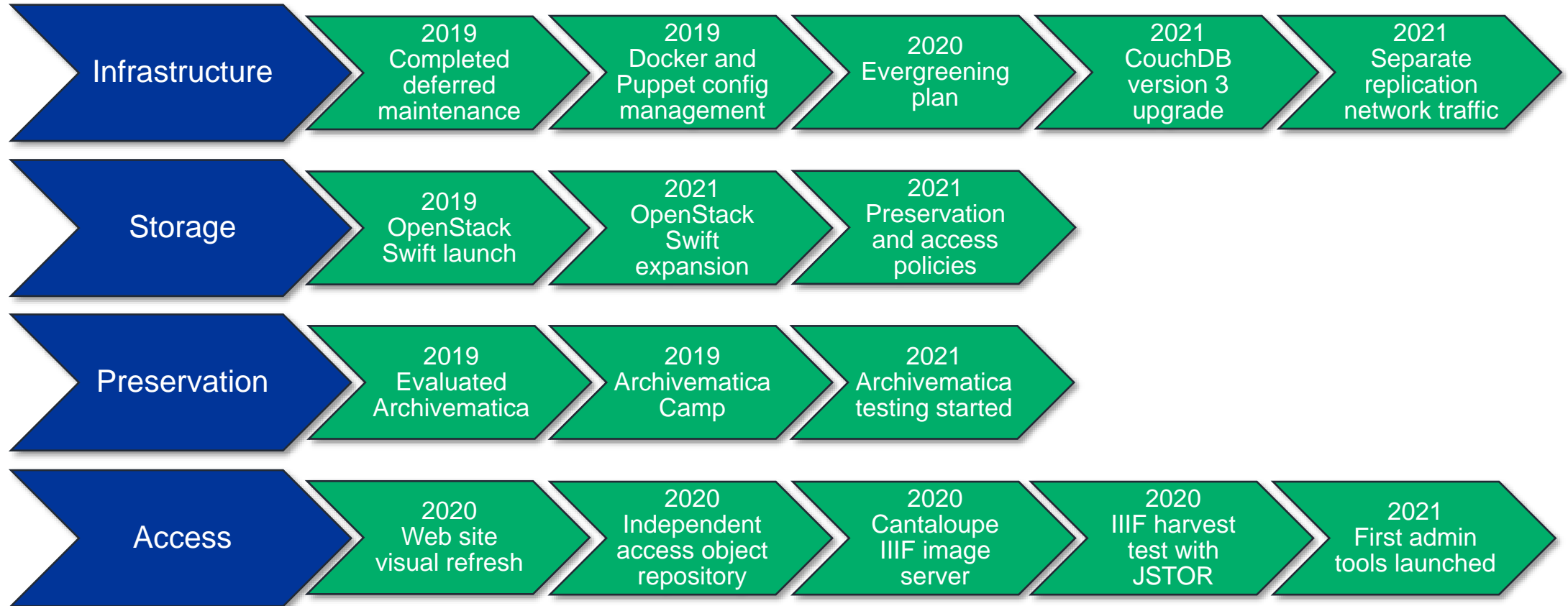
The pilot phase of the project is now complete. Under the guidance of the Preservation and Access Committee, CRKN has now moved to the implementation phase and the following documents are now available:

- Canadiana Collections
- What's New in the Collections
- Navigating the Collections
- Canadiana Collections Metadata
- Rights Statement Project
- History of Canadiana
- CRKN Transcription Project
- Digitization
- Digitization Services
- Digitization Projects
- Preservation and Access
- Trustworthy Digital Repository
- Canadian National Digital Heritage Index

<https://www.crkn-rcdr.ca/en/rights-statement-project>

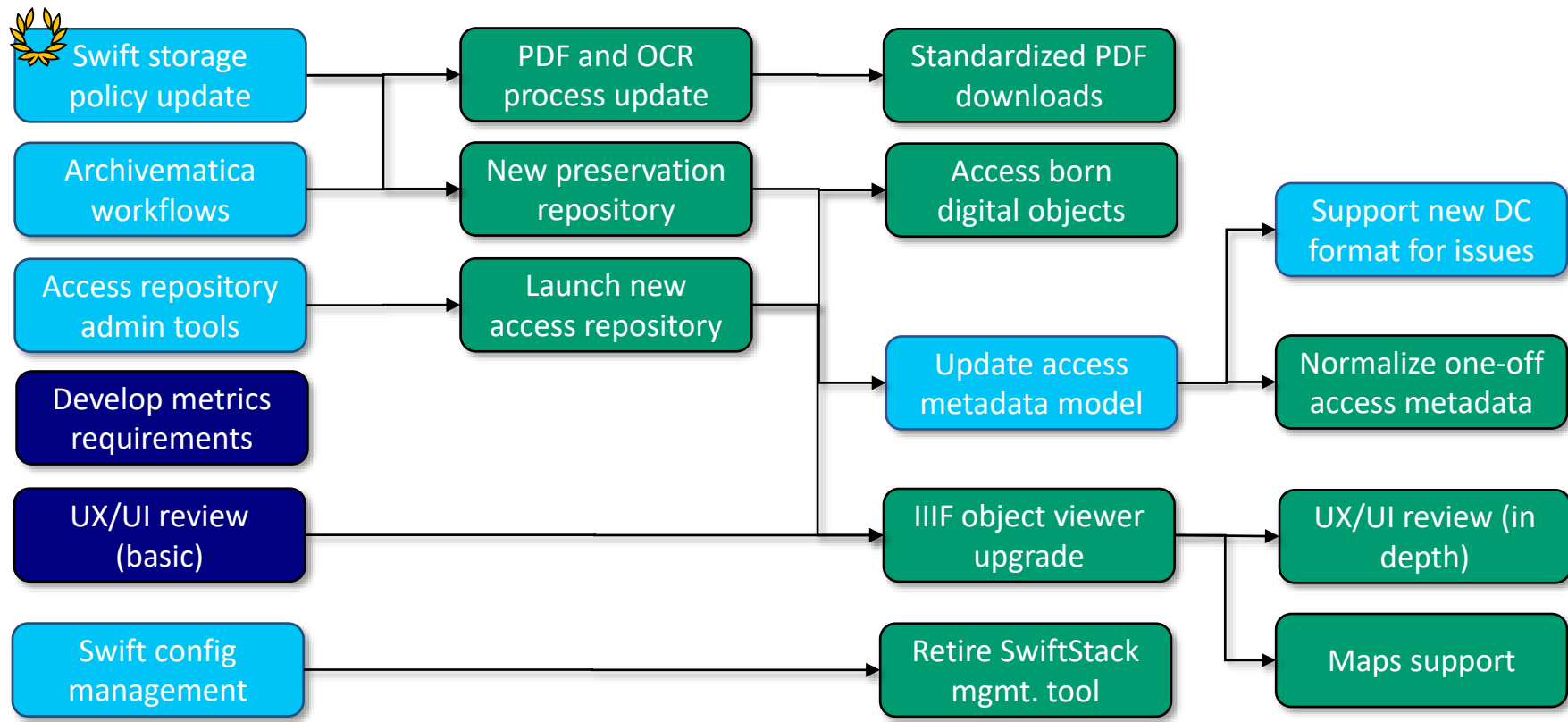
# Platform / Features Update

# Development Status and Roadmap





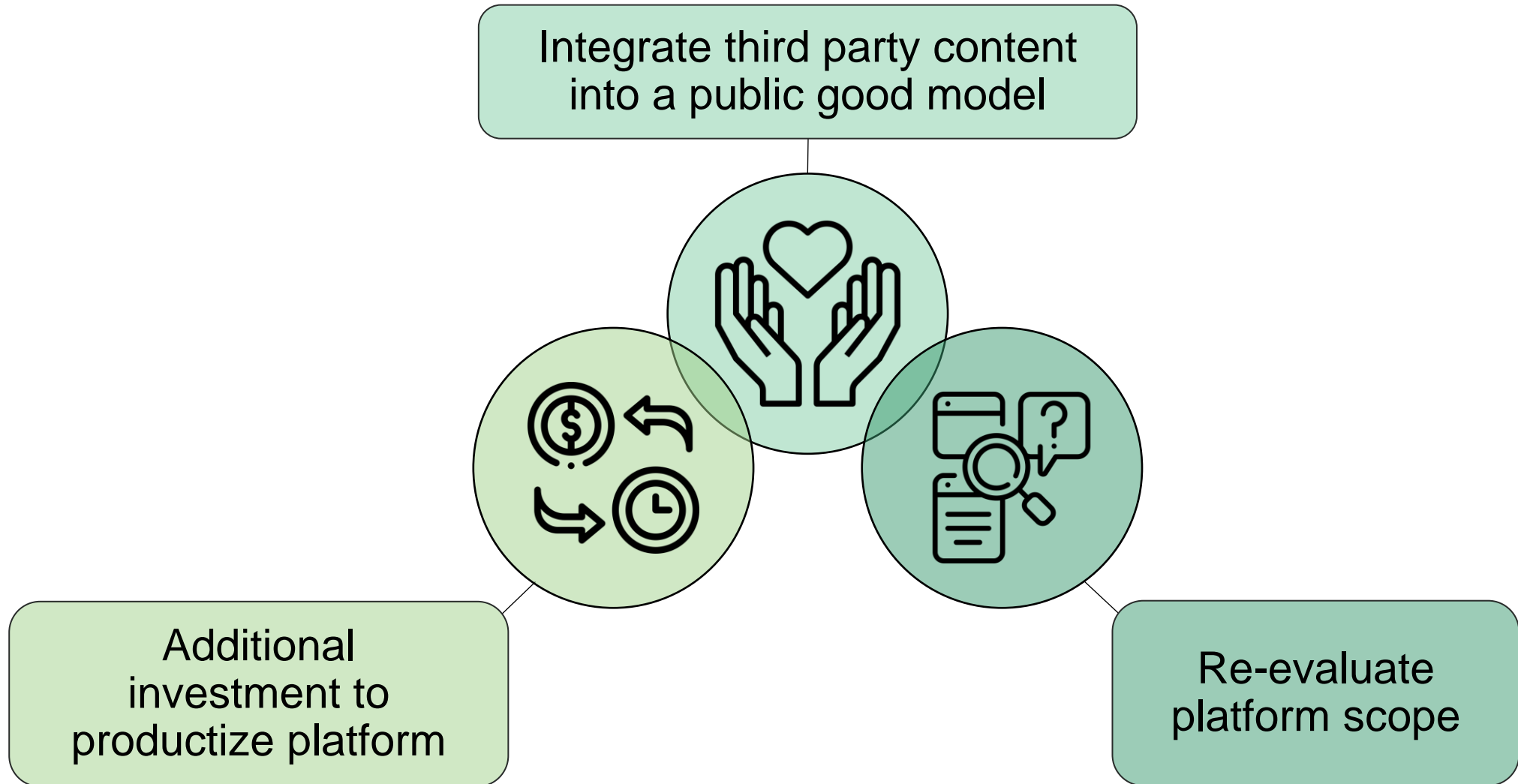
# Roadmap



Legend for task status:

-  Recently completed
- In progress
- Ready to start
- Not ready

# Thinking About Future Directions



# Canadiana TDR Audit

# Canadiana TDR Audit Background

## Importance of regular review to maintaining trustworthiness



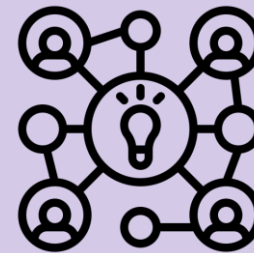
Verifies that policies and processes are being followed



Demonstrates ongoing commitment to transparency and accountability

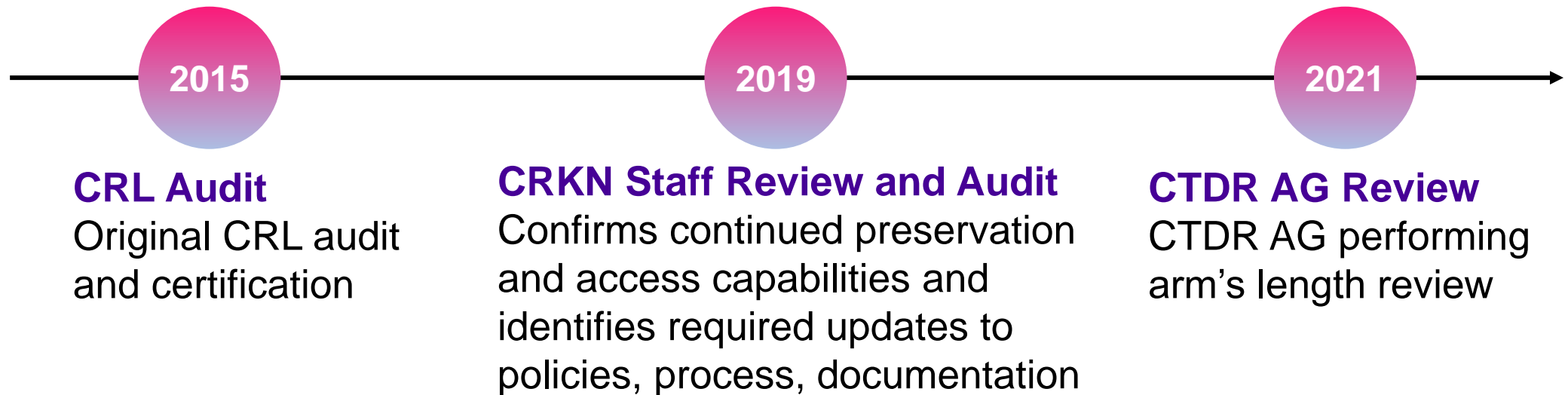


Confirms sufficient resources (funding, staff, knowledge) for reliable preservation



Ensures repository scope and infrastructure adapt to evolving community needs

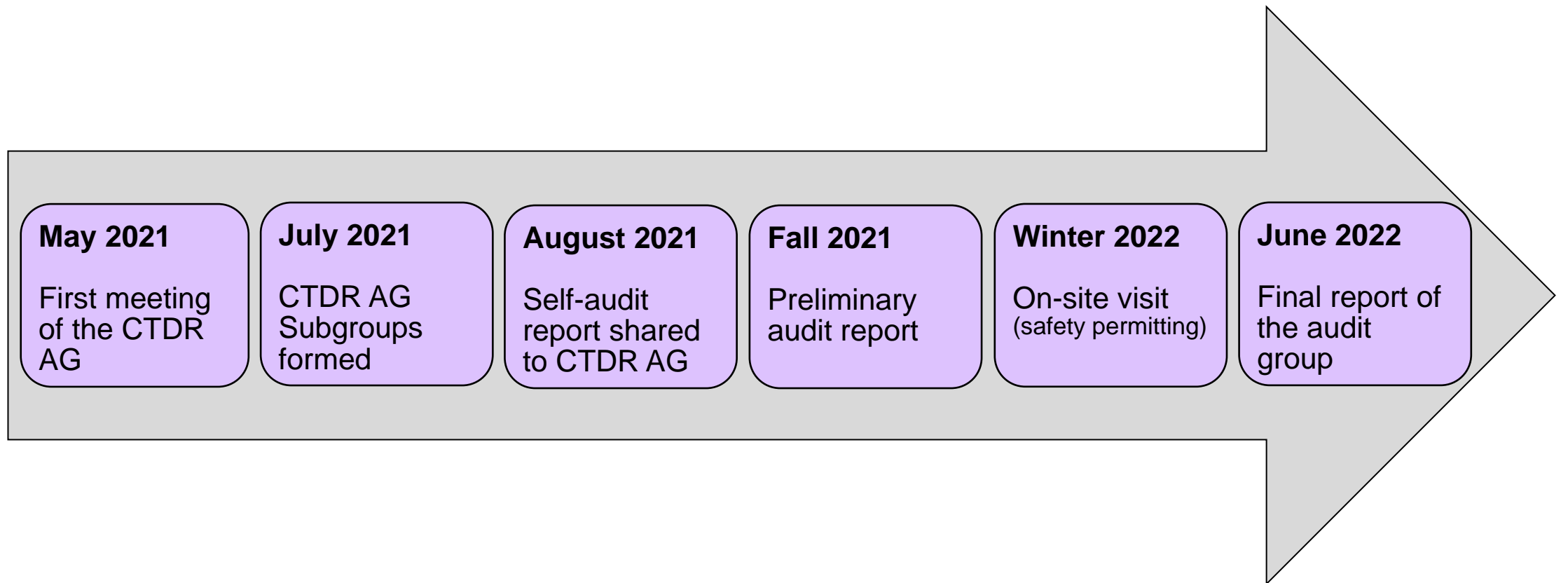
# Canadiana TDR Audit Background



# Canadiana TDR Audit Group

Member	Organisation
Janet Bennett	Library of Parliament
Lisa Goddard	University of Victoria
Kenton Good	University of Alberta
Grant Hurley	Scholars Portal
Mark Jordan	Simon Fraser University
Beth Knazook	Portage Network
Sarah Lake	Concordia University
Pascale Montmartin	Bibliothèque et Archives nationales du Québec
Tom Smyth	Library and Archives Canada
Marie Waltz	Center for Research Libraries

# Canadiana TDR Audit Group (CTDR AG) Work Plan



# Canadiana Content Sub-Committee



# Canadiana Content Sub-Committee

Provide guidance and recommendations to CRKN staff



- Developing and enhancing the Canadiana collections
- Implementing the content development recommendations of the HCPTG report

The left side of the slide features a decorative vertical border composed of several parallel white lines. These lines are interspersed with small white circles and elongated, rounded rectangular shapes, creating a modern, geometric pattern.

Looking Forward



*Thank you!*

Rebecca Graham  
(University of Guelph)  
PAC Chair 2018-2021



*Welcome!*

Ken Hernden  
(Queen's University)  
PAC Chair 2021-2024