

Kicking off the next steps in partnership:

partnerships@plos.org

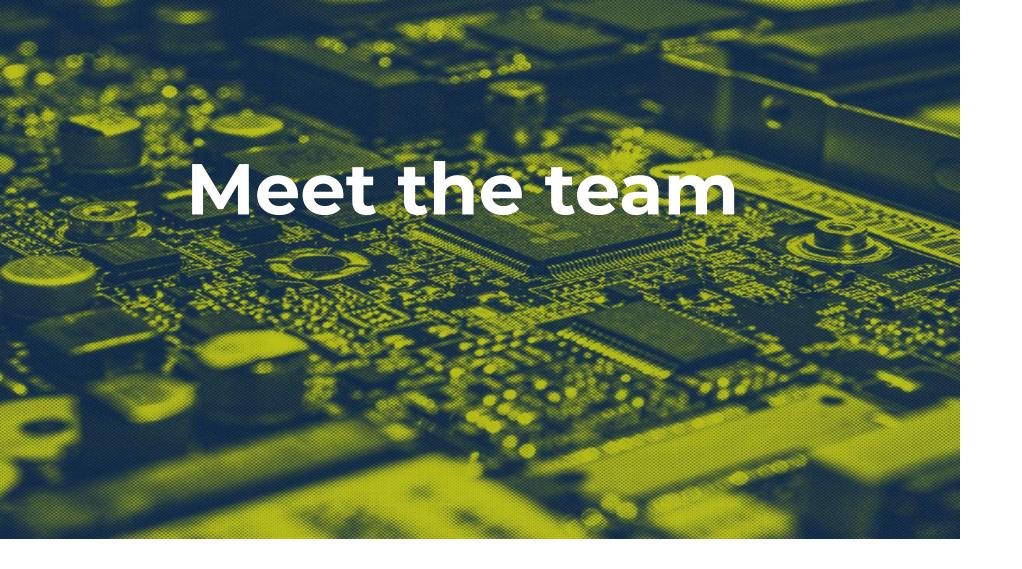
https://plos.org/resources/for-institutions/institutional-account-participants/

**Managing your PLOS Partnership** 

### Agenda

- Partnerships team and key contacts/emails
- Ensuring author eligibility to participate in the PLOS agreement
- Submission instructions for authors
- Monthly Reports
- Communication to authors
- Librarian Welcome Pack





## PLOS Partnerships Team: partnerships@plos.org



Sara Rouhi

Director, Strategic Partnerships, PLOS

### srouhi@plos.org

New agreements, changing agreements, exploring new models, exploring new forms of partnership



Kelsey McMahon

Customer Care Coordinator,
PLOS

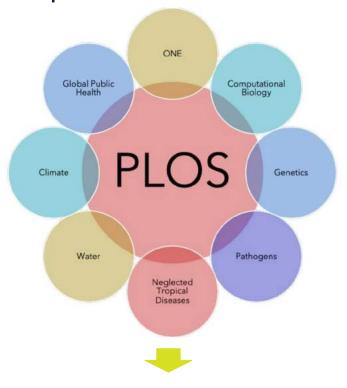
### partnerships@plos.org

Invoices, billing, reports, contact information, CCC RightsLink, general inquiries

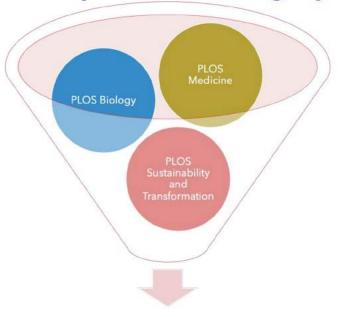




Implementation is set based by title/billing system



PLOS Internal Billing system via Editorial Manager

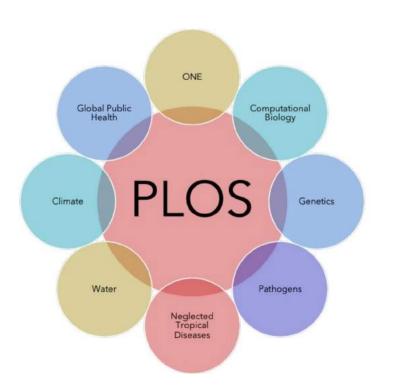


RightsLink Platform

Aiming to identify unified billing solution in 2023 for implementation by 2024.



# At submission, author-provided metadata indicates if the accepted manuscript is eligible

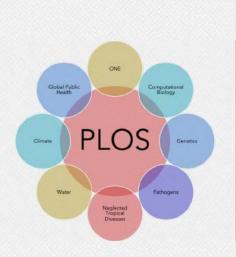


Submissions instructions for Editorial Manager (9 Titles)

- 1. Author profile should use institutional email
- 2. Author profile should select Ringgold ID
- 3. Once submitting, at payment step, authors should choose "My institution will pay all or part of my fee."
- 4. At payment step, authors should choose their institution from the drop down menu.

Detailed instructions on next slide and later in this presentation.

### Detailed author <u>instructions</u> for Flat Fee and Global Equity titles





Questions about author instructions or billing? authorbilling@plos.org

### **Author** Instructions

PLOS ONE.

PLOS Computational Biology,

PLOS Pathogens,

**PLOS Neglected Tropical** 

Diseases.

**PLOS Genetics**,

PLOS Digital Health (NEW!)

PLOS Climate (NEW!)

PLOS Water (NEW!)

PLOS Global Public Health (NEW!)

**EXCLUDES:** 

**PLOS Medicine** 

**PLOS Biology** 

**PLOS Sustainability and** 

Transformation (NEW!)



## How does PLOS verify author eligibility?

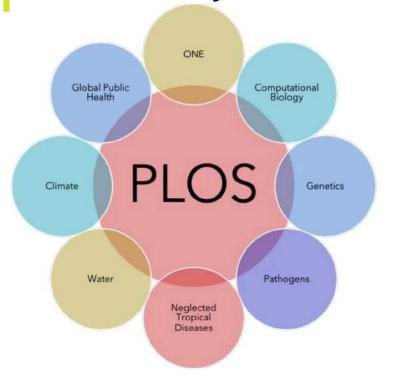


PLOS Internal Billing system via Editorial Manager

- Author selection of institution in Publication Fees step
- 2. Author self-affiliation in their Editorial Manager profile (Ideally they choose a Ringgold PID)
- 3. PLOS derived fuzzy matching for institution names
- 4. Monthly accepted manuscripts reports sent to institutions.



### How does your institution verify eligibility?



Institutions will receive a monthly accepted manuscripts (MAM) report showing the following for every paper accepted in the previous month:

- author metadata
- article metadata
- DOI
- FundRef ID (open text box)

Institutions have 14 days to approve/deny the papers listed in the report.

Contact <u>institutionalbilling@plos.org</u> to accept/deny papers attributed to the agreement and copy <u>partnerships@plos.org</u>.

# You can review author eligibility monthly via the Monthly Accepted Manuscript (MAM) report

#### if nothing is accepted inthe last month, MAM will be empty fx Funding Disclosure 0.00 Article Proce PONE-1313: Researcher A 5046448 C02465 43200 PROC 1749.00 0.00 0.00 0.00 ABCD Department ABCD Camp researcherA PONE-D-21- Super intere 10.1371/jou 300 PLOS OI 0.00 ABCD 10.1371/jou 300 PLOS OI 5046448 C02465 43200 PROC 1749.00 0.00 Article Proci PMEDICINE- Researcher B Department ABCD Camp researcherA PONE-D-21- Super intere SO46448 C02465 43200 PROC 1695.00 0.00 0.00 0.00 Article Proci PMEDICINE- Researcher C ABCD Department ABCD Camp researcherA PONE-D-20- Super intere 1932-6203 10.1371/jou 300 PLOS OI1 C02465 43200 PROC 1749.00 0.00 0.00 Article Proci PONE-16994 Researcher D ABCD Microbiolog ABCD Camp researcher A PONE-D-22- Super intere 1932-6203 10.1371/jou 300 PLOS OI SO46448 C02465 43200 PROC 1805.00 0.00 0.00 0.00 Article Proce PONE-1431 Researcher E ABCD depar Pediatric Pe ABCD Camp researcher A PONE-D-22- Super intere 1932-6203 10.1371/jou 300 PLOS OI 5046448 C02465 0.00 ABCD researcher APONE-D-22- Super intere 1932-6203 10.1371/jou 300 PLOS OI 43200 PROC 1805.00 0.00 0.00 Article Proce PONE-1739 Researcher F Laboratory I ABCD Camp SO46448 C02465 researcherA PONE-D-22- Super intere 1932-6203 10.1371/jou 300 PLOS OI 43200 PROC 1805.00 0.00 0.00 Article Proci PONE-1278( Researcher G ABCD Department ABCD Camp This is a sample and has been anonymized.

#### Metadata fields included: internal PLOS fields

- Document Number (internally generated metadata from Editorial Manager)
- Document Name (internally generated metadata from Editorial Manager)
- Account (Customer name)
- Gross Amount (refers to APC)
- Discount (refers to some monthly pay-as-you-go customers)
- Paid by Institution (refers to some monthly pay-as-you-go customers)
- PLOS Paid By Author (refers to remaining amount author paid, as per some monthly pay-as-you-go customers)
- Item (internally generated metadata from PLOS billing system)
- Author Details (internally generated paper ID from Editorial Manager)

#### Monthly report FAQ here:

https://docs.google.com/document/d/lyetbOWG4dkU4uPi0DPwbT8a7fAgO8K9LI4J4J48L34/edit?usp=sharing

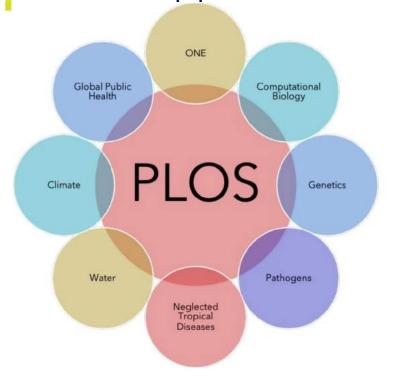
View a sample report here.

### Metadata fields included: Externally facing metadata (except italics)

- First Name
- Last Name
- Institution
- Organization/Department
- Billing Address
- Phone
- Email
- Manuscript Number
- Title
- ISSN
- DOI
- Product (refers to journal)
- Original Submission Date
- Final Decision Data
- Funding Disclosure



## What happens if an author makes a mistake?



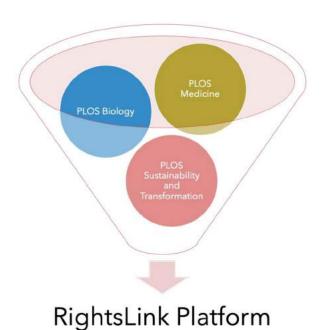
If authors do not follow instructions they may receive an invoice for an APC at acceptance. They or the library can:

- 1. Email institutionalbilling@plos.org
- 2. Email partnerships@plos.org

We will verify their eligibility, rescind the invoice and attribute the paper to the institutional agreement.

This happens from time to time and is not a big deal and quickly handled.

### CAP journals: No action for authors until papers are accepted



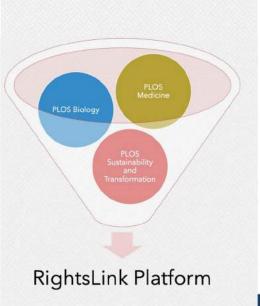
Community Action Publishing titles piloting RightsLink platform:

- Still submit via Editorial Manager
- No action for authors
- Option to "view a quote" generated by RightsLink showing what is owed if they're accepted

With highly selective titles the time to publication is usually longer and fewer papers are accepted.

Institutions may go several months before receiving notification of a published manuscript.

# Detailed author <u>instructions</u> for Community Action Publishing titles (with billing via RightsLink)





Authors with billing questions should email authorbilling@plos.org

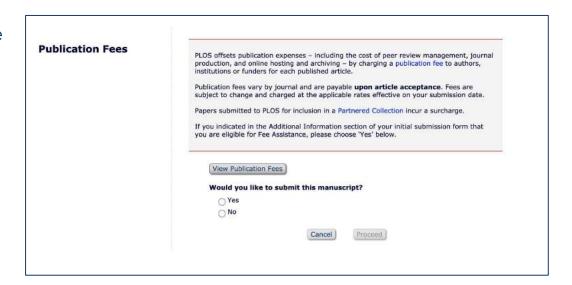
Author Instructions for submission to:

PLOS Biology PLOS Medicine PLOS Sustainability and Transformation

# PLOS Medicine, PLOS Biology & PLOS Sustainability and Transformation offer a "quote" view

ALL authors (regardless of CAP participation status) will have the same experience when submitting via Editorial Manager:

- At submission they are given a summary of publication fees and the option to view a "quote" of their expected fees.
- They take no action until the paper is accepted.

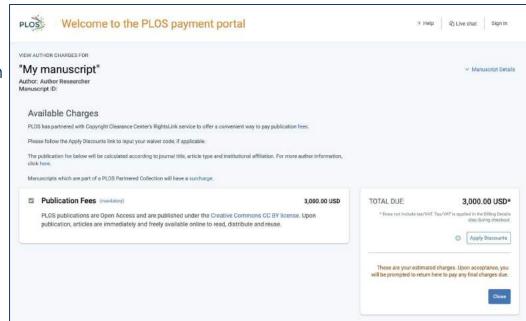




# "Quote" is generated by CCC RightsLink

Should authors select "View Publication Fees" they will be redirected to a "Quote" from CCC that takes into account their agreement terms.

The quote approximates their fees based on their agreement type and institutional affiliation.

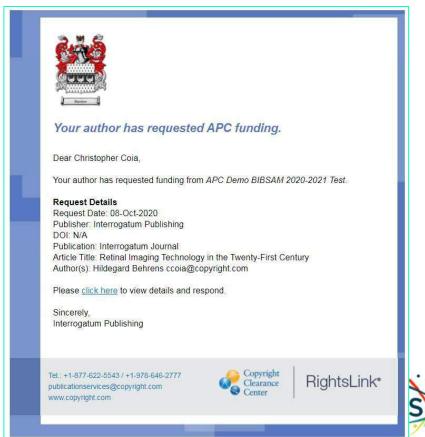




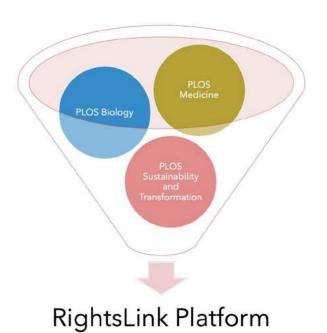
When an author's paper is accepted, the library receives a notification

If you do not wish to accept/reject these papers in real time, you can set up "automatic approvals" via the RightsLink platform.

(See question #6 in <u>RightsLink FAQ</u> for libraries).



## CAP journals: At acceptance, author prompts approval in RightsLink



If authors do not follow instructions they may receive an invoice for an APC at acceptance. They or the library can:

- 1. Email institutionalbilling@plos.org
- 2. Email <u>partnerships@plos.org</u>

We will verify their eligibility, rescind the invoice and attribute the paper to the institutional agreement.

This happens from time to time and is not a big deal and quickly handled.

You will also see accepted papers from RightsLink in the Monthly Accepted Manuscript report.





Author eligibility is explained in submission guidelines for all journals...

### PLOS MEDICINE

About the Journal

About the Journal

About the Submission Process

Style and Format

Manuscript Organization

Parts of a Submission

Additional Information Requested at Submission

Guidelines for Specific Study Types

Other Article Types

PLOS Community Action Publishing (CAP) – non member fee support

### Submission Guidelines

### About the Journal

PLOS Medicine publishes original research articles of outstal we encourage the submission of both substantial full-length t might be based on a more limited range of experiments.

The writing style should be concise and accessible, avoiding specialty or those whose first language is not English. Editors for deletions or additions that could be made to the artic rigorous and consistent, but not intrusive or overbearing present their ideas, results, and conclusions.

### About the Journal

PLOS Medicine is committed to the highest ethical standards information regarding ethical treatment of research participan

competing interests. We also ask that reports of certain specific types of studies adhere to general requirements are based on the <u>Uniform Requirements for Manuscripts Submitted to Biomedical Journal Editors</u>.

https://journals.plos.org/plosmedicine/s/submission-guidelines#loc-cap

## **PLOS ONE**

https://journals.plos.org/plosone/s/submission-guidelines

### Style and Format

Manuscript Organization

Parts of a Submission

Additional Information Requested at Submission

Guidelines for Specific Study

You may be eligible for APC support

Give Feedback

### Submission Guidelines

### **PLOS CLIMATE**

Style and Format

Manuscript Organization

Parts of a Submission

Additional Information Requested at Submission

Guidelines for Specific Study Types

PLOS Global Equity – APC support

### Submission Guidelines

### Related information for authors

- > PLOS Writing Center
- Submission system
- > Journal scope and publication criteria
- > Guidelines for revisions
- > Publication fees

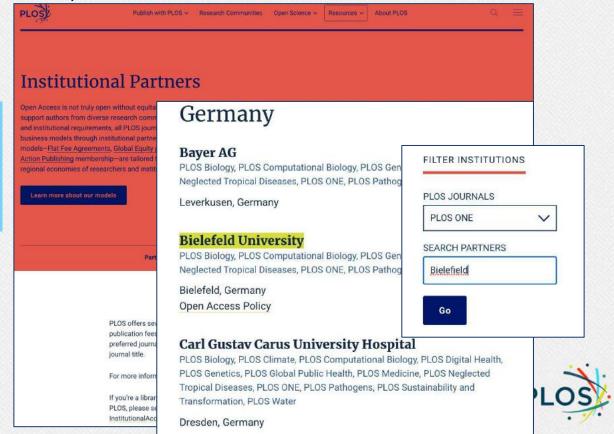
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https://journals.plos.org/water/s/submis sion-guidelines

Authors should visit our site to confirm which journals are covered by their agreement. This will update January 1.

**BOOKMARK THIS LINK!** 

https://plos.org/resources/fo r-institutions/institutional-a ccount-participants/

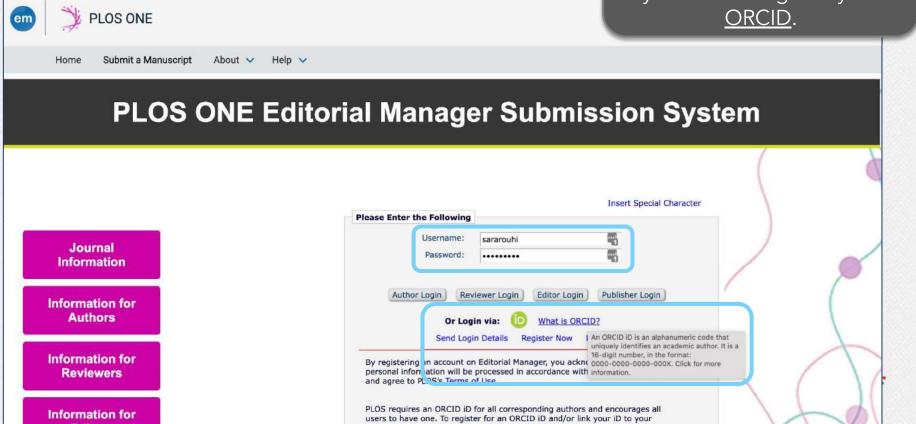


### To be eligible for APC-free publishing with PLOS you must



### 1. Log into Editorial Manager

All submissions start in the PLOS submission platform, Editorial Manager. Login with your author login or your ORCID.







Author Main Menu

Unavailable Dates

PLOS requires an ORCID iD for all corresponding authors and encourages all users to have one. To register for an ORCID iD and/or link it to your Editorial Manager account, click Update My Information in the upper left-hand corner of the main menu. Watch our quick video tutorial.



### New Submissions

Submit New Manuscript

Submissions Sent Back to Author (0)

Incomplete Submissions (9)

Submissions Waiting for Author's Approval (0)

Submissions Being Processed (0)

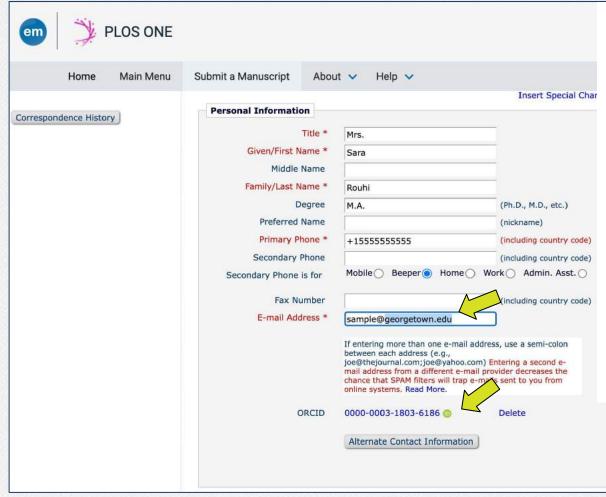
Revisions



Make sure your author profile is affiliated with your institution

Each author has an account profile: "Update my information"

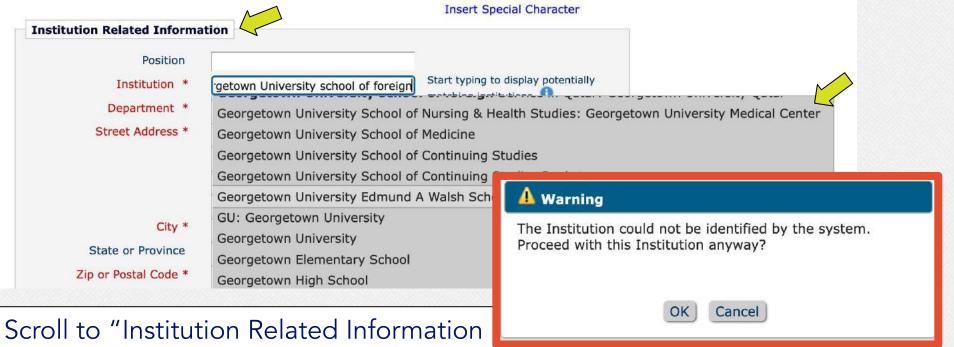




Scroll to "Personal information" and update:

- Your email to your university email
- Link your ORCID to your account





- 1. Find your institution/department in the drop down
- 2. If you type an institution not in the dropdown, you'll be asked if you want to proceed. Go back and choose an ID from the dropdown.
- 3. <u>Choosing an institution from the drop down critical to verifying your eligibility.</u>



### **PLOS ONE**

HOME • LOGOUT • HELP • REGISTER • UPDATE MY INFORMATION • JOURNAL OVERVIEW
MAIN MENU • CONTACT US • SUBMIT A MANUSCRIPT • INSTRUCTIONS FOR AUTHORS • PRIVACY



### Author Main Menu

Unavailable Dates

PLOS requires an ORCID iD for all corresponding authors and encourages all users to have one. To register for an ORCID iD and/or link it to your Editorial Manager account, click **Update My Information** in the upper left-hand corner of the main menu. Watch our quick video tutorial.

### Questions? Email plosone@plos.org

#### New submissions

- · Criteria for publication
- · Getting started guide
- · Style & format guidelines
- Figure guidelines
- Table guidelines
- Overview of the editorial and peer review process
- Editorial and publishing policies
- Preprints

#### Revised submissions

- Daviced manuscript avidelines

### **New Submissions**

Submit New Manuscript
Submissions Sent k to Author (0)

Incomplete Submissions (0)

Submissions Waiting for Author's Approval (0)

Submissions Being Processed (0)

### Revisions

Submissions Needing Revision (0)

Revisions Sent Back to Author (0)

Incomplete Submissions Being Revised (0)

Revisions Waiting for Author's Approval (0)

Revisions Being Processed (0)

Declined Revisions (0)

### Completed

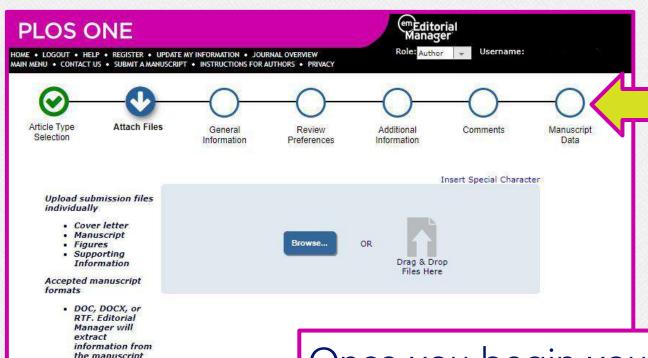
Submissions with a Decision (0)

Submissions with Production Completed (0)

Declare your affiliation during the submission at the payment step

Begin your submission: Save and continue later any time...

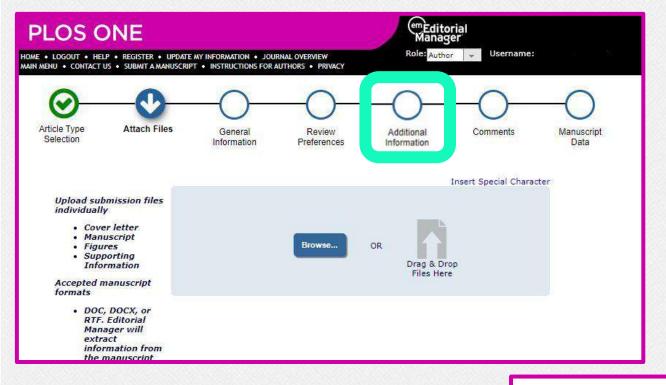




Declare your affiliation during the submission at the payment step

Once you begin your submission, you can move around using the top level navigation; saving your work as you go





Declare your affiliation during the submission at the payment step

Payment is covered in the "Additional information" section



#### Publication Fees

There is a publication fee associated with publication in this journal, payable upon article acceptance. The publication fees vary per article type and per journal, please visit our website for additional information on publication fees for individual journals and specific article types: https://www.plos.org/publication-fees

For Registered Reports, the following publication fees apply:

- PLOS ONE Registered Report Protocol: \$1,300
- · PLOS ONE Registered Report: \$750

The publication fee for the Registered Report (\$750) is waived for manuscripts associated with Registered Report Protocols submitted by 31 July 2020.

#### Open Access Funding Suppor

#### **Institutional Account Program**

Institutions participating in the PLOS Institutional Account Program administer payment for partial or full publication fees for their institutions' authors. To be eligible, authors must be a corresponding author affiliated with the institution or agency in the Institutional Account Program (fully paid or restricted).

#### PLOS Global Participation Initiative (Low- and Middle-Income Country Assistance)

The PLOS Global Participation Initiative (GPI) provides fee assistance to authors whose research is funded primarily (50% or more of the work contained within the article) by an institution or organization from eligible low- and middle-income countries. If the author's research funder is based in a Group 1 country, the PLOS GPI will cover the entire publication fee and there will be no charge. If the research funder's country is part of Group 2, the PLOS GPI will cover part of the publication fee and the remaining publication fee will be \$500 USD.

Group 2 PLOS GPI country authors who need to request additional support should apply for PLOS Publication Fee Assistance instead of the PLOS GPI. View PLOS GPI for additional information. This is subject to eligibility review.

#### PLOS Publication Fee Assistance (PFA)

The PLOS Publication Fee Assistance (PFA) program is intended for authors unable to pay all or part of their publication fees and who can demonstrate financial need.

Authors must apply for PFA during ar for fee assistance by email or by writi

Authors should exhaust all alternative agencies and research funders. Fundi

Applications will be considered on a c made within 10 business days. Inforn decisions will continue to be based so

View PFA for additional information.

• My institution will fully or partially pay the fee as a member of the PLOS Institutional Account Program

Please select a response.

#### Please make Payment selection:

Answer Required:

Please select a response

OI am ineligible for any Open Access

or article acceptance

 My institution will fully or partially pay the fee as a member of the PLOS Institutional Account Program

O Lovality for the DLOS Clobal

O I qualify for the PLOS Publication Fee Assistance Program Within the Additional Information navigation, declare your affiliation during the submission at the payment step

Scroll down to "Publication Fee."

Select "My institution will fully pay."



My institution will fully or partially pay the fee as a member of the PLOS Institutional Account Program ○ I qualify for the PLOS Global

Participation Initiative

O I qualify for the PLOS Publication Fee Assistance Program

I have been invited to submit to a Special Collection

Declare your affiliation during the submission at the payment step. This step is critical to verifying your eligibility.

### **Institutional Account Program**

The institutions below have agreed to be invoiced directly for some or all of the publication fees for some or all PLOS journals. For specifics of your institution, visit this list of participating institutions: https://www.plos.org/institutional-account-participants.

Institutions reserve the right to accept or reject who they fund per their internal funding policies. For fees which the inetitution pay, PLOS w"

Answer Require

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✓ Please select a response

University of Herfortshire - C000UH

Abertay University - C000AU

Amsterdam University of Applied Sciences - C01872

Bangor University - IB0164

Bayer AG - COOBAG

Bielefeld University - C01013

Bill & Melinda Gates Foundation - C01888

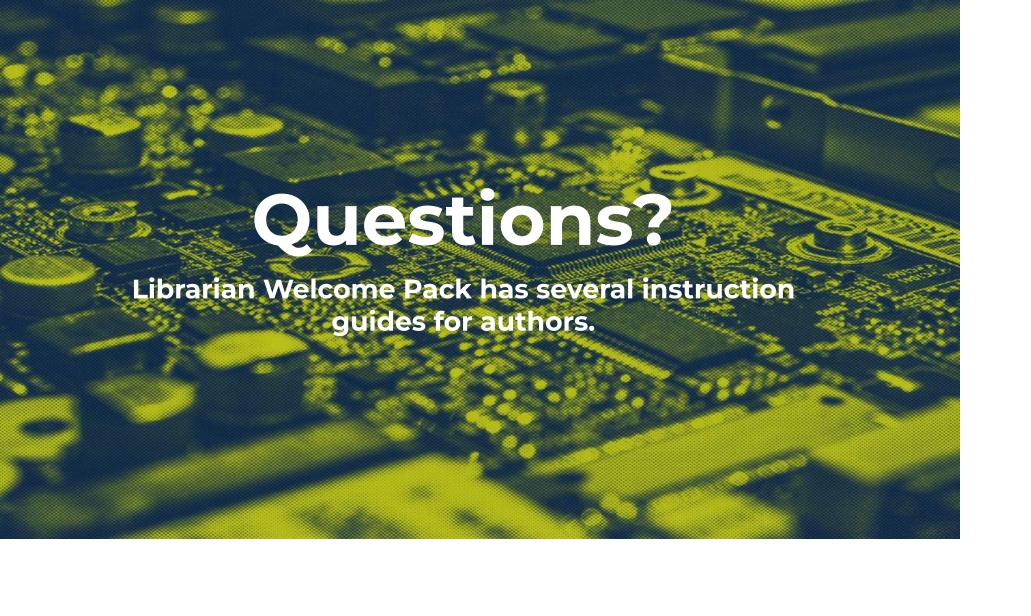
Brunel University - C01035

Cardiff Metropolitan University - C000CM

Select your institution and continue with your submission. There will be no further prompts.

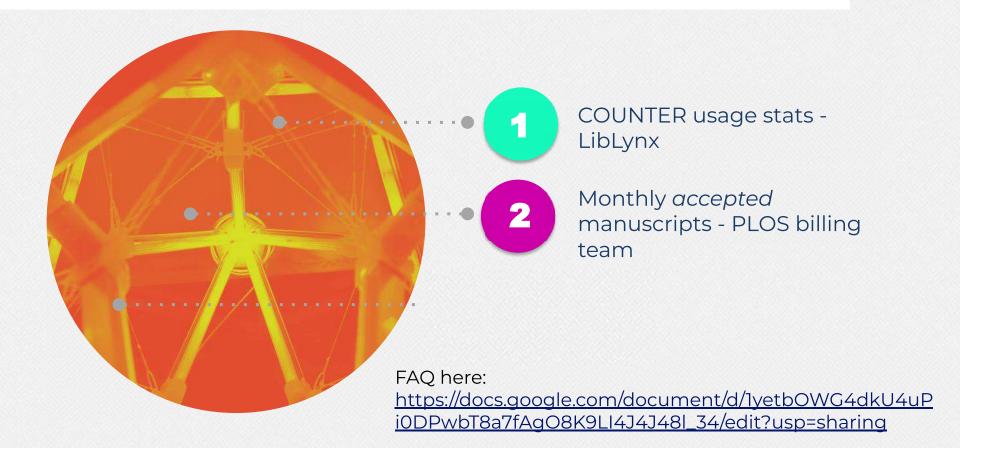
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### Two reports for partners - details <u>here</u>



# You can review author eligibility monthly via the Monthly Accepted Manuscript (MAM) report

#### if nothing is accepted inthe last month, MAM will be empty fx Funding Disclosure 0.00 Article Proce PONE-1313: Researcher A 5046448 C02465 43200 PROC 1749.00 0.00 0.00 0.00 ABCD Department ABCD Camp researcherA PONE-D-21- Super intere 10.1371/jou 300 PLOS OI 0.00 ABCD 10.1371/jou 300 PLOS OI 5046448 C02465 43200 PROC 1749.00 0.00 Article Proci PMEDICINE- Researcher B Department ABCD Camp researcherA PONE-D-21- Super intere SO46448 C02465 43200 PROC 1695.00 0.00 0.00 0.00 Article Proci PMEDICINE- Researcher C ABCD Department ABCD Camp researcherA PONE-D-20- Super intere 1932-6203 10.1371/jou 300 PLOS OI1 C02465 43200 PROC 1749.00 0.00 0.00 Article Proci PONE-16994 Researcher D ABCD Microbiolog ABCD Camp researcher A PONE-D-22- Super intere 1932-6203 10.1371/jou 300 PLOS OI SO46448 C02465 43200 PROC 1805.00 0.00 0.00 0.00 Article Proce PONE-1431 Researcher E ABCD depar Pediatric Pe ABCD Camp researcher A PONE-D-22- Super intere 1932-6203 10.1371/jou 300 PLOS OI 5046448 C02465 0.00 ABCD researcher APONE-D-22- Super intere 1932-6203 10.1371/jou 300 PLOS OI 43200 PROC 1805.00 0.00 0.00 Article Proce PONE-1739 Researcher F Laboratory I ABCD Camp SO46448 C02465 researcherA PONE-D-22- Super intere 1932-6203 10.1371/jou 300 PLOS OI 43200 PROC 1805.00 0.00 0.00 Article Proci PONE-1278( Researcher G ABCD Department ABCD Camp This is a sample and has been anonymized.

#### Metadata fields included: internal PLOS fields

- Document Number (internally generated metadata from Editorial Manager)
- Document Name (internally generated metadata from Editorial Manager)
- Account (Customer name)
- Gross Amount (refers to APC)
- Discount (refers to some monthly pay-as-you-go customers)
- Paid by Institution (refers to some monthly pay-as-you-go customers)
- PLOS Paid By Author (refers to remaining amount author paid, as per some monthly pay-as-you-go customers)
- Item (internally generated metadata from PLOS billing system)
- Author Details (internally generated paper ID from Editorial Manager)

#### Monthly report FAQ here:

https://docs.google.com/document/d/lyetbOWG4dkU4uPi0DPwbT8a7fAgO8K9LI4J4J48L34/edit?usp=sharing

View a sample report here.

### Metadata fields included: Externally facing metadata (except italics)

- First Name
- Last Name
- Institution
- Organization/Department
- Billing Address
- Phone
- Email
- Manuscript Number
- Title
- ISSN
- DOI
- Product (refers to journal)
- Original Submission Date
- Final Decision Data
- Funding Disclosure



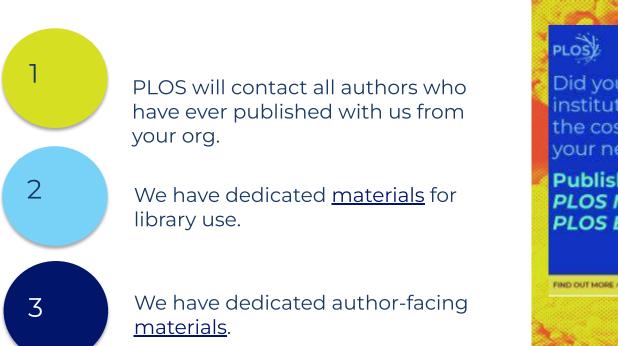
# PLOS also partners with OA Switchboard

https://theplosblog.plos.org/2022/07/plos-and-oa-switchboard-announce-partnership/

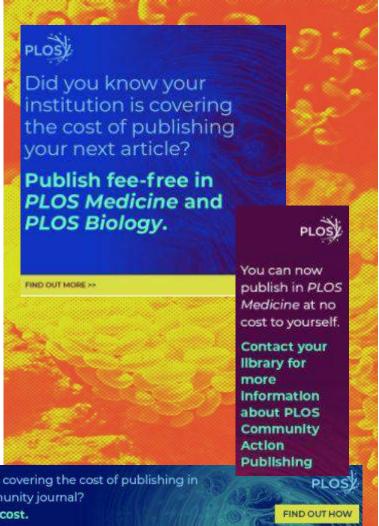
Currently we only provide the P1 reports but are hoping to expand our partnership.







We need your logo if you're able to share! Please email it to 4 partnerships@plos.org



Did you know your institution is covering the cost of publishing in PLOS ONE and any PLOS community journal? Publish your next paper at no cost.

## Librarian Welcome Pack/Promotional Toolkit

- Materials to promote agreement to your authors available Feb 1
  - social banner images (examples on previous slide)
  - example social media wording for Twitter, Facebook & LinkedIn
- Website and Editorial Manager will not update until Feb 1.
  - Authors already in pipeline and accepted on or after Feb 1 will be captured manually and will receive NO invoice.
  - Authors who try to submit before Feb 1 will not see their institution on the website or in the Editorial Manager payment section.



### Next steps

- 1. Review your approval/notification settings in RightsLink
- 2. Look for your first monthly accepted Manuscript report in mid-March
- 3. Bookmark our institutional partners page: <a href="https://plos.org/resources/for-institutions/institutional-account-participants/">https://plos.org/resources/for-institutions/institutional-account-participants/</a>
- 4. Save important email addresses: partnerships@plos.org
- 5. Contact the Partnerships team with questions!





We're proud to partner with you!

<a href="https://plos.org/resources/for-institutions/">https://plos.org/resources/for-institutions/</a>

/institutional-account-participants/

### Thanks!

Key contacts:
<a href="mailto:partnerships@plos.org">partnerships@plos.org</a>
<a href="mailto:institutionalaccounts@plos.org">institutionalaccounts@plos.org</a>
<a href="mailto:plos.org">plos.org</a>
<a href="mailto:same">(same inbox)</a>

<u>instititutionalbilling@plos.org</u> for invoice inquiries.